

## **Achieving the task**

- Purpose
- Responsibilities
- Objectives
- Programme
- Working conditions
- Resources
- Targets
- Authority
- Training
- Priorities
- Progress
- Supervision
- Setting an example

## **Building and maintaining the team**

- Objectives
- Standards
- Safety standards
- Size of team
- Team members
- Team spirit
- Discipline
- Grievances
- Consultation
- Briefing
- Representing
- Supporting

## **Developing the individual**

- Targets
- Induction
- Achievement
- Responsibilities
- Authority
- Training
- Recognition
- Growth
- Performance
- Reward
- The task
- The person
- Time/attention
- Grievances
- Security
- Appraisal